

Zenoti Payments

Zenoti Payments is an integrated payment solution that supports everyone's need to go completely touchless. It's fast, effortless, secure, and consistent. Features such as Auto-update of saved cards, Integrated Deposit Reports and Dispute Management, PCI compliance, and 99.99% uptime provide you the freedom to focus 100% on your customers.

Touchless transactions for a new world

COVID-19 will keep hygiene concerns top-of-mind for years to come, with customers and staff hyper-aware of cleanliness. Touchless payments are the new norm. Zenoti Payments elevates your guest's experience with touchless check-in and checkout and mobile payment options - think Uber or AmazonGo. Your touchless tech will reassure your customers and cultivate their trust.

More value than just transactions

Our transaction fees cover more than just payment processing. You get a host of valuable benefits that most others only give to you at an extra charge.



Transparent fees

Flat rates for all credit card types.



No contracts

Month-to-month commitment and no minimum volumes. You're never locked in-100% guaranteed.



PCI compliant

Fully compliant with PCI Data Security Standards that keeps transactions secured.



Go global

Store credit cards on file and use from any location - whether you operate many locations in one country, or are spread globally, we've got you covered.



*Keep cards up to date

Automatically update expired cards, minimizing failed transactions and saving your staff time on follow-ups.



High availability

Enables you to focus on your customers and have peace of mind with 99.99% uptime.



Integrated dispute management

Effortlessly review disputed transactions, gather evidence, and submit it in a few minutes.



Auto collections

Automates payment processing for recurring memberships and series packages.



Integrated deposit report

Monitor collections and deposits daily so you can forecast deposit amounts and timing.



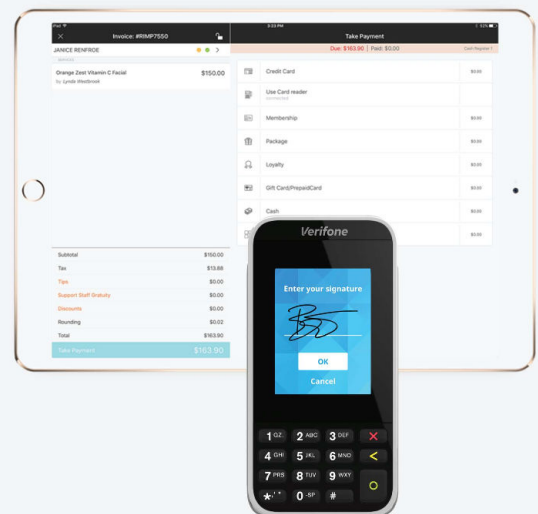
Unified support

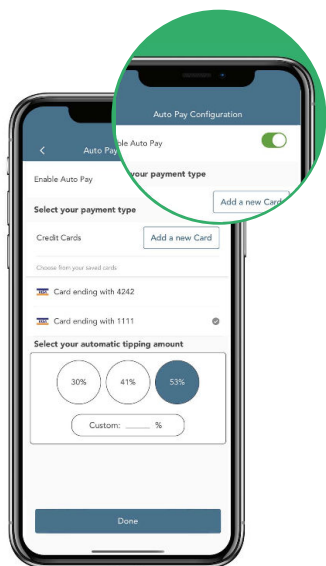
We provide complete backend support. You don't have to pursue multiple channels.

Reduce Errors, Save Time:

Integration with POS eliminates double entries and the possibility of errors. The unified platform provides seamless and consistent business operations across all the locations.

- End-to-end integration lets you link your in-store, online, and in-app sales to grow your business and gain a clearer understanding of the health of your company.
- Guest profiles with Saved Cards are available for use across all locations of the brand.
- With Mobile POS, staff can upsell and check guests out with just a few taps on a mobile tablet. Anyone on your team can add additional products and services to the customer's invoice and initiate payment collection.





Frictionless Experience

Zenoti Payments enables Zenoti Go which provides an elevated guest experience with easy check-in and check-out. Guests can pay directly from their mobile phone or enable auto-payments for a completely automated check-out experience.

- Support for Apple Pay and Android Pay creates a completely touchless payment experience.
- Invoice mirroring provides a transparent billing process, reducing invoice errors.

Staff Empowerment

Zenoti Payments lets your staff focus on the right tasks and be more productive by providing tools to track and analyze the transaction operations under one centralized platform.

- Integrated deposit report provides a rich collection of information on collections and deposits, providing a scope to know beforehand how much and when the deposits are coming in.
- Integrated dispute management provides an effortless way to submit reports that includes evidence submission, status alerts, and dispute reports.
- You'll easily see exactly which transactions failed or were delayed.

Revenue Report for Collections | Apr 12, 2020 - Apr 18, 2020 | Stripe EXPRESS US

YOUR NET PAYMENTS: \$2726.37 (Gross \$2880.99 - Net \$154.62)

YOUR NET COLLECTIONS: \$3088.47 (Gross \$3133.93 - Net \$154.62)

DIFFERENCE: (\$362.10) (\$154.62 Manually Reconciled + \$207.48 Net Reconciled)

Payment Date	Invoice No.	State	Pay	Net	Collection	Pay	Net	Reconcile	Report Status	Transaction Date
Apr 12, 2020	10	IN	\$10.00	\$11.15	\$11.15	\$10.00	\$11.15	\$200.00	Deposited	Apr 15, 2020
Apr 13, 2020	10	IN	\$10.00	\$11.15	\$11.15	\$10.00	\$11.15	\$200.00	Deposited	Apr 15, 2020
Apr 13, 2020	10	IN	\$10.00	\$11.15	\$11.15	\$10.00	\$11.15	\$200.00	Deposited	Apr 15, 2020

ALL PAYMENTS (10) | Collections view selected

Payment Date	Payment	Collection	Difference	Reconcile
Apr 12, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile
Apr 13, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile
Apr 14, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile
Apr 15, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile
Apr 16, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile
Apr 17, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile
Apr 18, 2020	Payments: \$10.00	Collections: \$10.00	Difference: \$10.00	Reconcile

Cancel | Reconcile | Reconcile Later | Reconcile Now

*Feature support varies across countries.

zenoti

Choose the touchless technology that elevates your customer experience and unifies your business strategy.

Get started with Zenoti Payments today.