

# Deliver an unparalleled waitlist experience

Why let your customers wait at the center when they can virtually wait anywhere? Customers effortlessly join the queue and wait wherever they want -- the car, an outdoor bench, or while running errands nearby.

Reliable wait-times and SMS/email alerts on queue position ensure customers return on time for appointments. Boost customer satisfaction rates and operational efficiency, whether you're a salon or a barbershop or a fitness studio.

## Convenient and safe for customers

Help customers follow social distancing by freeing them from crowded wait rooms. The intuitive interface of Zenoti Queue Manager will have them in and out quickly, and they'll receive a link to monitor their wait time in the queue. Next-in-line SMS notifications alert customers when the appointment time draws near.



## Safe employees, efficient operations

Get one step closer to eliminating the front desk. Queue Manager lets you manage walk-ins without a face-to-face conversation, reducing employee contact with crowds. While Zenoti handles wait-line logistics, your employees focus on customer satisfaction.

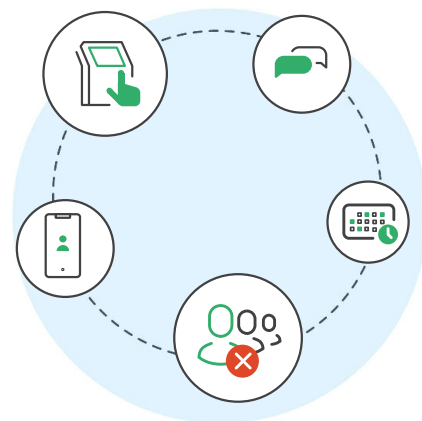
Zenoti tracks when a customer at the top of the list is skipped to service a lower listed customer eliminating queue manipulation. Customers can see for themselves if they were called and not available.

**Artificial Intelligence predicts reliable wait-times by considering appointment history and nuances specific to that particular customer and service provider.**

## Seamless business experience

Zenoti Queue Manager runs seamlessly in real-time across customer and business touchpoints for a consistent experience across your centers. It integrates your walk-in appointments with mobile/online/call-in bookings. Reliable wait-times, no lines, reduced interactions, and easy check-ins will drive higher customer satisfaction.

Customers joining the queue can learn about ongoing promotions, event announcements, launches, and other marketing updates at your Kiosk.



**Be within customers' reach with Zenoti Connect, a two-way messaging product that lets customers communicate with staff, ask questions, and share feedback in real-time through the consumer mobile app.**

## All that you need to elevate your waitlist experience



### Seamless

Manage appointments, payments, feedback, and more across touchpoints.



### Reliable wait-times

A.I. based algorithms predict realistic wait-times.



### Customer satisfaction

Customers choose preferred services/providers within a few taps and skip lines.



### Lightning speed

Customers join the queue under 60 seconds.



### Discourage front desk crowding

Display your waitlist on a monitor outside the center.



### Advertise while they wait

Customers joining the queue learn about promotions, launches, and more at the Kiosk.

**Say goodbye to time-wasting lines with Zenoti Queue Manager.**

Get started. Request a free demo today.

877-481-7634 | [sales@zenoti.com](mailto:sales@zenoti.com) | [www.zenoti.com](http://www.zenoti.com)